



Hi %%First-Name%%,

Compass365 had the pleasure of co-sponsoring and attending the 2024 Gartner Digital Workplace Summit last month. The event offered a range of tracks addressing critical digital workplace challenges and sparked conversations on how organizations are facing them. The three main insights into the evolving digital workplace we came away from the event with:

- Digital Workplace Maturity:** The summit highlighted the ongoing need for organizations to advance their digital workplace maturity. Despite adopting digital technologies, many companies still show a low level of maturity. Improving digital workplace maturity—through better collaboration tools, streamlined workflows, and a culture of innovation—is essential for staying competitive.
- Artificial Intelligence (AI):** AI's growing impact was a focal point, with practical applications discussed such as instant upskilling through conversational interfaces, content creation, and knowledge capture, and the need for human oversight. The discussions also emphasized the importance of leadership in evolving job roles and organizational culture to fully leverage AI, along with the necessity of developing clear policies for AI usage to avoid potential risks.
- Insights from the 2023 Gartner Microsoft 365 Survey:** This survey of over 150 IT leaders revealed that while many experienced significant changes after adopting Microsoft 365, a majority do not feel they are extracting maximum value from the platform. Issues such as persistent traditional support models and a lack of proper metrics for measuring improvement were identified as areas needing attention.

These takeaways underscore the critical areas organizations need to focus on to adapt and thrive in the digital age. If you're interested in understanding the recommended support model for Microsoft 365 and how Compass365 can assist or discuss any of the other topics from the 2024 Gartner Digital Workplace Summit, contact [Steve Hong](#) from our Intranets practice to start a conversation.

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## Complimentary Intranet Review and Recommendations

The digital workplace demands an intranet that is dynamic and personalized, offering more than just static documents.

Book a Complimentary Intranet Review and Recommendation Sessions to understand the current state your intranet and how you can reinvigorate it. We'll walk you through:

- **Current State Analysis:** A thorough review of your site's hierarchy, navigation, content, and user experience design.
- **Technical Assessment:** An evaluation of performance, security, compliance, and integration with Microsoft 365 tools.
- **User Adoption and Engagement:** Insights into how your employees are interacting with your intranet, supported by usage metrics and feedback analysis.
- **Strategic Recommendations:** Tailored short-term fixes and long-term strategies to elevate your intranet experience.

[Contact Us](#)

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## Resources



### Top 3 Insights from the 2024 Gartner Digital Workplace Summit

Our top 3 takeaways from the Gartner Digital Workplace Summit.

[Read More](#)



### Catering to Diverse Audiences: Tailoring SharePoint Intranet Features for Unique Needs

We explore some common audience types and the SharePoint features that can help address their unique needs.

[Read More](#)



### 10 Ways to Maintain Intranet Success and Engagement

A list of activities you should perform periodically to ensure your intranet stays relevant, engages your employees, and delivers real value to your organization.

[Read More](#)



### Personalize Your SharePoint Intranet Experience to Increase Engagement

How to leverage SharePoint Online personalization features to enhance the user experience and increase engagement.

[Read More](#)

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## Get to know the Compass team



**Valerie Lozada**  
Sr. Solutions Consultant

As a Sr. Solutions Consultant for our Platform Services team, Valerie works with clients to develop and implement collaboration solutions with SharePoint Online and Microsoft 365.

**Areas of Expertise/Certifications:** SharePoint, UI/UX, technical writing, change management.

*"Rumi said, 'Let the beauty of what you love be what you do.' Whether I'm automating business processes, creating intuitive and accessible SharePoint sites, or helping clients maximize software adoption, the collaborative and supportive environment at Compass365 empowers me to feed my passion for solving everyday work challenges with Microsoft technologies."*

**- Valerie Lozada**

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As always, the Compass365 team is here to assist you in improving the way your organization operates and your employees work with SharePoint and the Microsoft 365 platform. If you have a vision for driving improvements and would like to discuss your ideas with our team of Microsoft consultants, please reach out at any time.

[Contact Us](#)

Thank you for reading,  
**Cathy**

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