



Hello %%First-Name%%,

AI capabilities have grown faster than expected and we now have access to tech that many believed wouldn't be available for another ten years. Perhaps more so than any technology that has come before, as it develops, AI has the potential to completely transform the human experience.

AI is already helping businesses by automating business processes like supply chain management, increasing insight with data analysis, and engaging with customers and employees through assistive chatbots. Microsoft 365 Copilot, generative AI put inside the apps you use every day, will use Large Language Models (LLMs) like GPT-4 and your data from Microsoft Graph to help you write a project proposal, automate meeting agendas and notes, or develop a Power App using natural language. We are excited to see the effect Copilot will have on our day-to-day work and that of our clients who choose to adopt it.

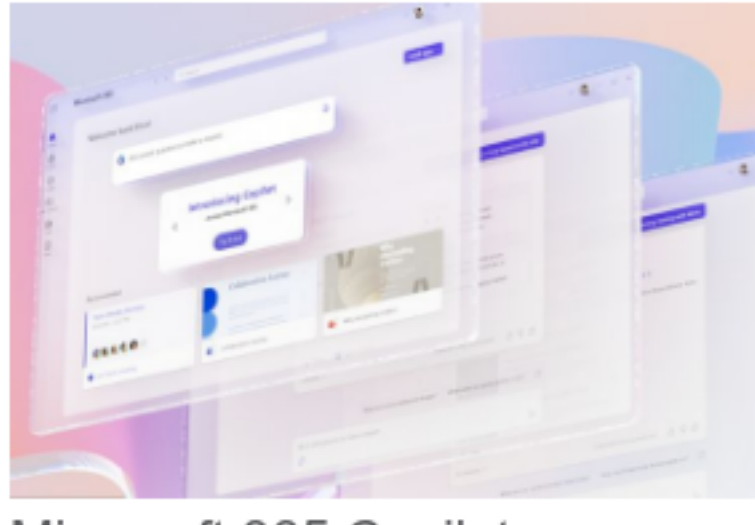
While the dream is to improve efficiency, increase productivity, and let people focus on the work that inspires them with AI, there are also many unknowns we'll have to address as the technology expands. Deepfakes, copyright infringement, and biased information are already issues in public experiments with generative AI like ChatGPT, Microsoft Bing, and Google Bard. Responsible AI is a term AI practioners are using to encompass the ethics and security efforts they are committed to in an effort to prevent harm to businesses, communities, individuals, and governments. The [Microsoft Responsible AI principles](#) are:

- Fairness – AI systems should treat all people fairly
- Reliability & Safety - AI systems should perform reliably and safely
- Privacy & Security - AI systems should be secure and respect privacy
- Inclusiveness - AI systems should empower everyone and engage people
- Transparency - AI systems should be understandable
- Accountability - People should be accountable for AI systems

As it is adopted more broadly, ideally AI will enhance human learning and continue to improve business efficiency. Responsible AI practices and accepted ethical standards will be the key to ensuring that happens in safe manner.

Below are several resources about AI in the enterprise and Responsible AI practices if you are interested in learning more.

## Resources



### Microsoft 365 Copilot - Increasing Productivity with AI

With the fairly recent leaps in AI capabilities, a truly intelligent and useful virtual assistant may be our new reality with Microsoft 365 Copilot.

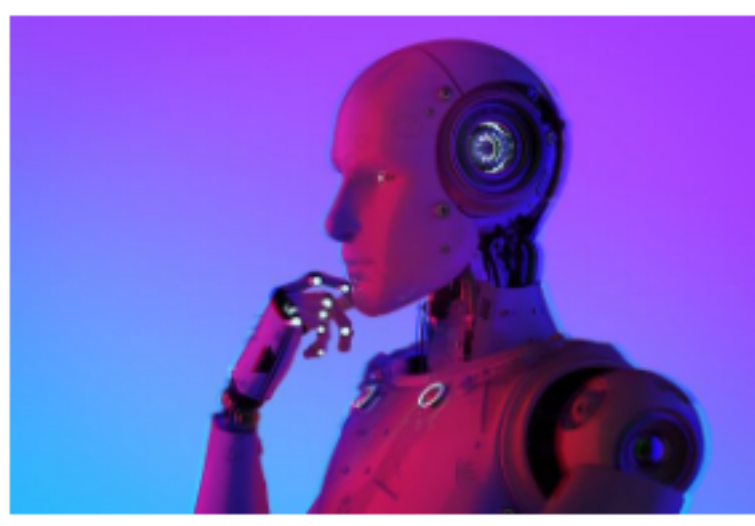
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### Beyond ChatGPT: The Future of Generative AI for Enterprises

Gartner explores five industry use cases for generative AI in the enterprise.

[Read More](#)



### Meeting the AI Moment: Advancing the Future Through Responsible AI

Brad Smith, Vice Chair and President - Microsoft, explains Microsoft's approach to developing responsible AI practices internally and externally.

[Read More](#)



### Microsoft Responsible AI

Microsoft principles, practices, and resources for Responsible AI.

[Read More](#)

## Get to Know the Compass Team



**Nikita Rubio**  
Systems Developer | Business Applications

**Areas of Expertise/Certifications:** Business process and data reporting using Microsoft Power Platform, technical writing, and delivery management.

*"I like people, I like data, and I like efficiency. Power Platform provides a beautiful way to make processes more efficient and give time back to people to do more important tasks. I enjoy making people's lives easier and better through automation."*

- Nikita Rubio

As always, the Compass365 team is here to assist you in improving the way your organization operates and your employees work with SharePoint and the Microsoft 365 platform.

If you have a vision for driving improvements and would like to discuss your ideas with our team of Microsoft consultants, please reach out at any time.

[Contact Us](#)

Thank you for reading,

*Cathy*

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